Tyler Enterprise ERP

Town and Schools of Hudson, MA

Tyler is the largest software provider solely focused on the public sector and a trusted partner to local, state, and federal government & K-12 agencies

Public Administration

Property & Recording

Civic Services

ERP

Land & Official Records

Regulatory

Courts & Public Safety

Corrections

Courts & Justice

Public Safety

Health & Human Services

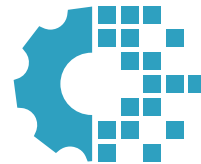Community Health

Disability & Benefits

K-12 Education

School ERP

Student Information

Student Transportation

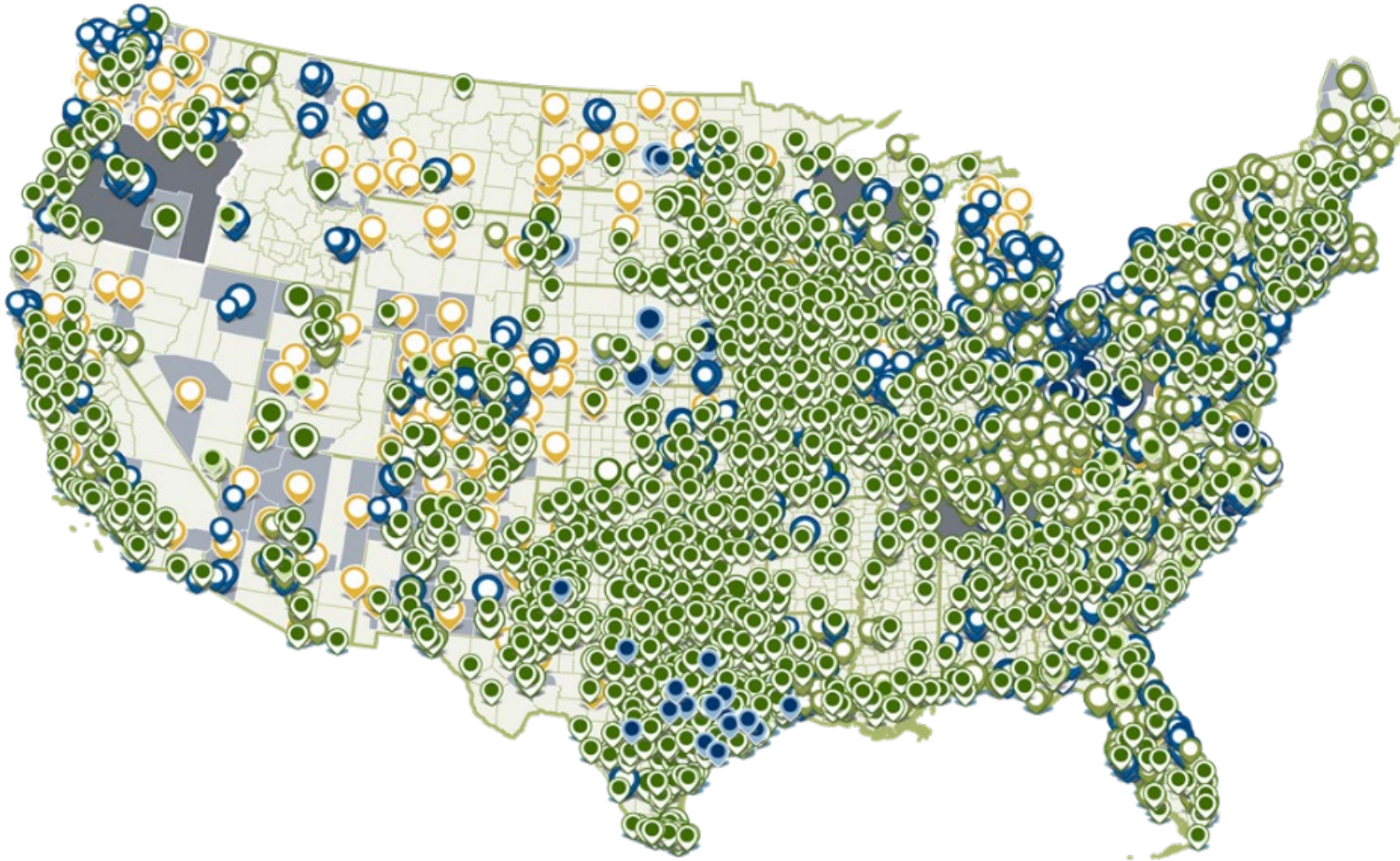Civic Experience   Cybersecurity   Data & Insights   Transformative Technology   Platform Technologies   Productivity Tools

Tyler Technologies: Viability & Growth in the Marketplace

Founded in 1966

61 offices, 14,000 employees

Add 2 new public sector clients every business day

40,000 Installations in 13,000 locations

98% Customer Retention Rate

Connected solutions for your operations

$ Financials

General Ledger

Accounts Payable

Budgeting

Project & Grant Accounting

Cash Management

Student Activity Accounting

Capital Assets

ACFR Statement Builder

Content Manager

Employee Expense Reimbursement

Pattern Stream (budget book)

🛒 Procurement

Purchasing

Inventory

Bid Management

Contract Management

Vendor Access

Human Capital Management

Recruiting

HR Management

Payroll

Employee Access

Risk Management

Talent Management

Time & Attendance

Advanced Scheduling

📈 Revenue

Accounts Receivable

Central Property

General Billing

Utility Billing CIS

Cashiering

Tyler Payments

MA RE & PP Tax Billing

MA MV Excise Billing

MA Tax Title

Parking Tickets

Boat Excise

Resident Access

Civic Services

Enterprise Community Development

Asset Maintenance

Asset Performance

Civic Access

Parks and Rec

Tyler Notify

Tyler Incident Management

MyCivic

👁 Data Insight

Analytics & Reporting

Open Finance

Capital Projects Explorer

Content Manager

Open Data & Citizen Engagement

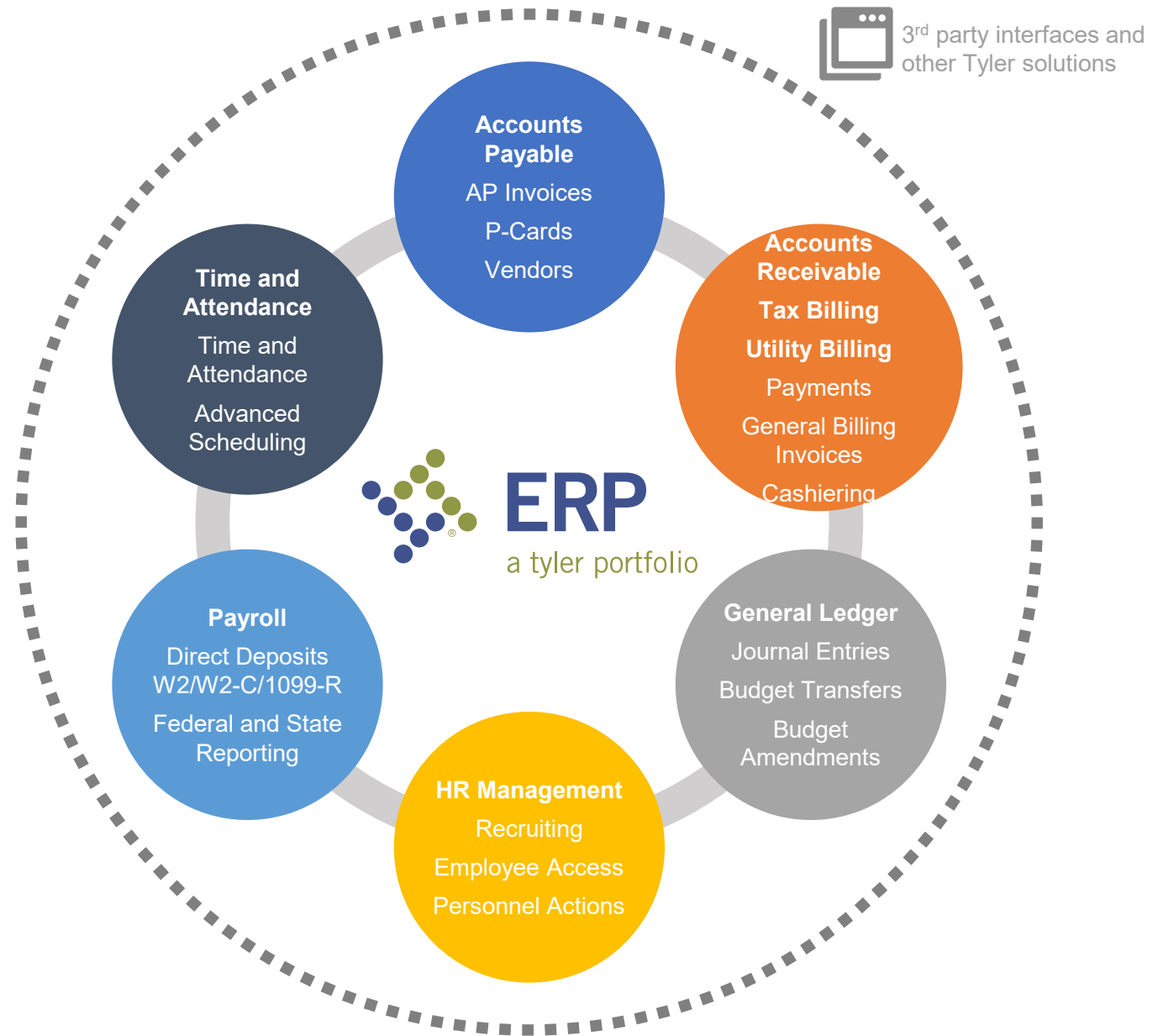API Toolkit Bundle

BREAKING DOWN SILOS AND STREAMLINING OPERATIONS

FINANCIAL MANAGEMENT

HUMAN CAPITAL MANAGEMENT

PROCUREMENT

REVENUE MANAGEMENT

TAX & BILLING

UTILITY BILLING

CIVIC SERVICES

K-12

ERP Integration

- Tyler modules natively integrated
- Open API Toolkit
- File-based, XML, **web services**
- Import and export formats for 3rd party products free of charge

3rd party interfaces and other Tyler solutions

Accounts Payable
AP Invoices
P-Cards
Vendors

Accounts Receivable
Tax Billing
Utility Billing
Payments
General Billing Invoices
Cashiering

Time and Attendance
Time and Attendance
Advanced Scheduling

General Ledger
Journal Entries
Budget Transfers
Budget Amendments

Payroll
Direct Deposits
W2/W2-C/1099-R
Federal and State Reporting

HR Management
Recruiting
Employee Access
Personnel Actions

ERP
a tyler portfolio

Hudson Munis Services

Financial Management

- Accounting
- Accounts Payable
- Project Accounting
- Purchase Orders
- Budgeting
- Capital Assets
- Cash Management
- eProcurement (Vendor Access and Punch-Out)
- Project & Grant Accounting
- Purchasing

Human Resources Management

- Human Resources & Talent Management
- Payroll w/ESS
- Recruiting

Revenue Management

- General Billing
- Motor Vehicle Excise Tax
- Real Estate/Personal Property Tax
- Utility Billing
- Accounts Receivable
- CAMA Bridge
- Cashiering
- Central Property File
- General Billing
- MA Tax Title
- Motor Vehicle Excise Tax
- Resident Access
- Tax Billing
- Utility Billing CIS including Graphing Agent
- Utility Billing Meter Interface

RESIDENT ACCESS

EMPOWER YOUR COMMUNITY

Conveniently and securely provide constituents with access to key information from anywhere, at any time

INCREASE STAFF EFFICIENCY

Reduce time spent responding to routine requests for more information from residents

INTEGRATIONS

Payments, Accounts Receivable, Utility Billing CIS, Tax Billing and Collections, Business Licenses, and Permits and Inspections

WITH RESIDENT ACCESS, HUDSON COMMUNITY CAN:

- Quickly and easily access information pertinent to the task at hand.

- View bills and apply payments to <u>real estate tax</u>, <u>utility bills</u>, <u>personal property</u>, <u>motor vehicles</u> and more.

- Submit non-emergency service requests, service requests for utility billing, and more.

Benefits for the Town of Hudson

This Cloud-Based solution will centralize the Town and Schools systems for Finance/Accounting and HR/Payroll
All of the Town's Finance/HR/Payroll/Treasurer/Collector applications will be centralized into one system

Finance/Accounting

Minimizes the need for multiple manual entries of the same information, which will reduce the amount of errors.
Improving the speed in reporting revenues and expenditures by providing real-time reporting of funds on demand.
- Revenues are currently reported on a monthly lump sum basis.
School and Town will utilize one module for A/P Processing
Simplifies budget reporting by using one application for review of all accounts

Payroll

The current payroll system being utilized by the Town of Hudson is over 20 years old and is overdue for replacement
Provides one central location for all Town and School payroll to be processed.
Online availability for employees to access pay information, timesheets, and reporting.
Payroll will no longer need to be imported, which will provide real time earnings data.

Treasurer/Collector

One central location for paying monthly, quarterly, and annual bills
- Including Motor Vehicle Excise, Real Estate, Utility Billing
Real time balances are provided

HR

All HR features are currently managed manually through paper processes
Applications for vacant positions are tracked for qualified candidates
Allows for creation of centralized new hire and termination checklists.
Online availability for employees to access accruals, benefits, and records.