



Town of Hudson -Department of Public Works

1 Municipal Drive, Hudson, MA 01749

Office (978) 562-9333 • (978) 568-9612 Fax

curbside@townofhudson.org

COLLECTION SERVICE DESCRIPTION, MANAGEMENT, AND COST

Q: Who manages the curbside trash and recycling collection service in Hudson?

A: The Department of Public Works.

Q: What hauler does the Department of Public Works contract with?

A: The Public Works contracted hauler is:

B-P Trucking, Inc.
P.O. Box 386 Ashland, MA 01721
www.bptrucking.com

HUDSONCURBSIDE@BPTRUCKING.COM
(508) 881-0972 (Curbside Only)
(508) 231-1000 or 1-800-255-5566

Q: Who should I call if I have questions or concerns?

A: For questions or concerns about the service offered, contact B-P at (508) 881-0972 or 1-800-255-5566. To sign up for the service contact the Department of Public Works at (978) 562-9333 Monday-Friday 7-4:00pm or by email: curbside@townofhudson.org

Q: What is the program cost?

A: The cost will be \$440 per year, billed quarterly and will include two 65-gallon carts (one for trash and one for recycling). This rate is significantly less than the rate charged by private trash haulers in town, currently as high as \$900/year.

Q: Are there any discounts for seniors or veterans?

A: No, there are no senior or veteran discounts.

Q: How do I sign up for the program?

A: Contact The Public Works Department 978-562-9333 ext 349. You will need to complete a Registration Form and submit the first payment. You will be informed of your start date for Curbside Pick up.

Q: How is the program billed?

A: The program will be billed quarterly, in advance, with the water and sewer bills. If you are not on Town water or sewer, the Town will create a separate account for your curbside collection service.

Q: I have a private hauler that is charging me much more than \$440/year. Can I join the Town's program instead?

A: Yes. All residents are welcome, and encouraged, to participate.

Q: What if B-P is currently my trash hauler?

A: B-P customers are encouraged to sign-up for the Town program and must complete the registration form.

Q. How do I cancel my service?

A. You must submit the cancellation form to the Department of Public Works by mail, delivering to our office, or email: curbside@townofhudson.org

Q. Do I get reimbursed if I cancel in between a billing cycle?

A. Unfortunately, we are unable to offer refunds for any reason.

Q: What receptacles are provided for the new curbside collection service?

A: Each participating household will receive 2 carts: a 65-gallon for trash and a-65 gallon for recycling. Each week, trash and recycling will be collected at the curb of each participating residence.

Q: What is a cart?

A: A cart is the large wheeled plastic container or “trash can” with a hinged lid that bags of trash or items for recycling are placed in.

Q: What happens if my cart gets damaged?

A: If your cart is damaged, please contact B-P Trucking at 508-881-0972 or email: HUDSONCURBSIDE@BPTRUCKING.COM

Q: I’ve noticed that other haulers offer larger carts for trash. Why does the town program offer 65-gallon carts for trash?

A: Hudson is participating in a state-wide effort to reduce the amount of trash to be disposed of through a variety of measures including increased recycling, composting and good consumer decision making. Less trash is better for our town, our state and the environment as a whole.

Q: What day of the week will trash and recycling be collected on?

A: Trash and recycling pick up will occur Mon-Fri. The schedule is based on the locations of households that sign up and will be available prior to the start of the program at WWW.TOWNOFHUDSON.ORG/CURBSIDE-COLLECTION. Residents will receive an email with the pickup schedule prior to the start date.

Q: When will trash and recycling be collected?

A: Trash and recycling should be put out curbside by **7:00 am** on your scheduled day of pick up, but not before 4:00 am during the months of November- April. Do not leave trash and recycling out overnight.

Q: When will trash and recycling be collected during holiday weeks?

A: If the following holidays fall on a Monday – Friday, your trash will be delayed by one day: New Year’s Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, and Christmas Day. Pick up will be scheduled through Saturday of a holiday week.

Q: What will happen with inclement weather?

A: In the event of inclement weather, all subscribers will be contacted by 5:30am about the delay. The missed collection will be collected the following day, extending collection through Saturday. For example, if there is a blizzard on Tuesday and the service is delayed, it would be the next day (Wednesday), and the Wednesday would go to Thursday and so on, with the Friday customers being serviced on Saturday.

Q: Will I need to separate recyclable items into paper, plastic, glass, etc.?

A: No. The recycling will be mixed recycling or “single-stream” meaning that all recyclable materials can be placed in the cart and no separation is necessary. Recycling must be clean. This means that the materials put in the recycle cart does not include any food waste, non-recyclable material or any hazardous waste.

Q: My residence has an in-law apartment. Is this considered one or two residences?

A: This depends on the amount of trash you produce. If your family can utilize the 65-gallon cart for both units then it will be considered a one residence household. If you need another trash cart then you will be considered two residences and will need to pay as such (\$440/year x 2 households =\$880/year).

Q: Do I need special bags for the program?

A: No. While your trash does need to be bagged before it goes into the cart, standard trash bags will do.

Q: What if I have more trash than will fit in a 65-gallon cart?

A: All overflow trash can be brought to the transfer station for disposal. The standard rates apply. Transfer tag must be purchased. The tag is \$10.00 yearly and may be purchased at the Public Works Office or the Transfer Station.

Q: What will happen if B-P refuses to pick up an item?

A: If trash or recyclables are not taken, the driver will place a removable sticker on the item or cart informing the resident of the reason. Typical reasons are: excessive amount of trash (the cart is spilling over with trash), contamination (food or hazardous waste is mixed in with recyclables) or a bulky item has been put out that is not accepted under the program.

Q: Can I hire my own hauler or continue to use the transfer station and choose not to participate in the town program?

A: Yes. This program is entirely voluntary. There is no obligation to participate, only those who sign up for the program will pay for the program. The transfer station located at 300 Cox Street will remain open.

Q: How will the Town deal with illegal dumping?

A: The town will regularly monitor areas that have historically had dumping issues. We encourage residents to report offenders to the Department of Public Works Office at 978-562-9333.

Q: What can residents do to make this program work?

A: There are many ways that residents can support this program including:

- Participate in the curbside trash and recycle program being offered by the town.
- Make sure that the items you recycle are clean – do not put food waste into the recycle bin.
- Donate reusable items and take other actions to reduce waste.
- Compost at home your yard and food waste (no meat no dairy)
- Participate in the Hudson/Marlborough Household Hazardous Waste event; do not put hazards in the trash.
- Report illegal dumping.

ALLOWABLE TRASH AND RECYCLING

Q: What type of items can go in the trash cart?

A: Standard household trash, in a plastic trash bag, should be placed in the grey 65-gallon trash cart.

Q: What is NOT allowed in the trash cart?

A: Do not include any commercial waste, construction/demolition material, animal remains, yard waste (leaves, brush, etc.), window glass, bulky items, auto parts, sharps, or hazardous waste in the trash cart. Hazardous waste includes items such as: light bulbs, acrylic paint, auto fluids, tires, propane tanks, lighter fluid, rechargeable and button batteries, mercury items, etc. For these items, contact the Board of Health for information on the next Hazardous Waste Collection Day or visit: www.hudsonhealthdept.org/hazardous-waste.

Q: What items can go in the recycle cart?

A: Plastic bottles, jars, jugs, and tubs, and paper, cardboard, glass, metal cans, aluminum and tin. Recycled materials must be clean meaning free of food waste. No sorting needed. Put all recyclable materials into the grey 65-gallon cart with the blue lid.

Q. What items can NOT go in the recycle cart?

A. Do not include the following items in the recycle cart: plastic bags, windows, light bulbs, dishes, Pyrex, ceramics, pots or pans, aerosol cans, containers containing food waste, unmarked plastics (laundry baskets, chairs, toys), bubble wrap envelopes, foam packaging, bubble wrap, or Styrofoam.

Q. What should I do if I'm not sure if an item can be included in the recycle cart?

A. A new website is now available where you can enter the item and see if it is recyclable. If an item is not recyclable, the website will inform you of how to properly dispose of the item: <https://recyclesmartma.org/>.

Q. I have lots of cardboard, what can I do with my excess?

A. Excess cardboard can be recycled at the transfer station. Tag is required to recycle.

Q. What if I want to add composting to my curbside collection?

A. While we are not adding composting at this time, Green Hudson has partnered with Black Earth to offer a competitive rate to Hudson residents. Find out more information at: <https://blackearthcompost.com/>

ITEMS THAT CAN NOT GO IN THE TRASH OR RECYCLING CART

Q: What should I do with plastic bags?

A: Many plastic bags and films can be recycled at the supermarket. Go to: <http://www.plasticbagrecycling.org/>.

Q: What is a bulk item?

A: Bulk waste items are defined as any oversized item that does not fit in the trash cart (lid must be shut). Bulk items must not be considered hazardous waste or recyclable (metal items, appliances and electronics). Examples of bulk waste items include furniture, carpet, mattresses, baby cribs, etc.

Q: How do I dispose of bulk items that won't fit into a bag?

A: Bulk items can be disposed of at the transfer station located at 300 Cox Street for a fee.

Q: How much will it cost to dispose of the bulk items at the transfer station?

A: Current bulk item disposal rates can be found at www.hudsonhealthdept.org/transfer-station.

Q: Where can I take items that won't fit in my trash cart or aren't allowed in the recycle cart?

A: There are several options including:

- **Hudson Transfer Station:** 300 Cox Street in Hudson, MA 01749
Hours: Monday – Friday: 8:00 am to 4:00 pm, Saturday: 8:00 am to 2:00 pm, Sunday: Closed
Phone Number: (978) 567-9694
Disposal at cost; Must be a Hudson resident and have a transfer station pass which can be purchased for \$10 (cash or check) at the Department of Public Works Office (free for veterans or individuals over 65).
- **The Hudson/Marlborough Hazardous Waste Event:** an annual drop off for hazardous items that cannot go in the trash. For more information see: www.hudsonhealthdept.org/hazardous-waste.
- **Other possible methods for disposal of these items include:**
 - Compost your food scraps, yard waste and Christmas trees
 - DONATE items to places such as Fresh Start Furniture Bank, Savers, Goodwill, Salvation Army, etc.
 - Utilize book and clothing drop off bins. Note: Many cloth items are shredded for use in other products, they do not need to be wearable (but cannot be wet or smell).

Q. Is there any way to dispose of hazardous waste other than the Hudson/Marlborough event?

A. Yes, there are permanent, year-round hazardous waste collection sites in Sutton and Westfield. For more information, go to: <http://www.nedt.org/>.

FOR ANY PROBLEMS WITH CURBSIDE COLLECTION:

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